

Production times



LASERMELTING



MILLING



3D-PRINTING



SERVICE



Production times / Data delivery

| LaserMelting CoCr / titanium / gold ⁴ | Deadline | | | Shipment ² |
|---|-----------------------|--------|------------------|-----------------------|
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Crown / bridge / etc. | 6 p.m. | 4 p.m. | 11 a.m. | next working day |
| Crown / bridge / etc. Degudent / Sirona / Etkon format | 5 p.m. | 3 p.m. | 11 a.m. | next working day |
| Partial framework / tertiary structure File acceptance depends on production capacity. Please note: once reached, the delivery time will be longer. | 1 p.m. | 1 p.m. | 11 a.m. | next working day |
| Band rings / arms (orthodontics) (grinded, not grinded) | 6 p.m. | 4 p.m. | 11 a.m. | next working day |
| Band rings / arms (orthodontics) (finished and polished) | 6 p.m. | 4 p.m. | 11 a.m. | next working day |
| Connecting element / appliance / frame / lingual bow / TPA / retainer File acceptance depends on production capacity. Please note: once reached, the delivery time will be longer. | 1 p.m. | 1 p.m. | 11 a.m. | next working day |
| Services | Shipment ² | | | |
| Standby ³ | | | | plus 1 working day |
| OneDay ³ | | | | same working day |
| Express Service ³ LaserMelting (partial framework / tertiary structure) | | | | next working day |

¹ Only correct STL files will be produced, as there is no telephone customer service.

² Standard delivery time; except peak / rush hours. In this case a later delivery may occur.

³ Please refer to the service overview of the product to find out whether the respective service is available as an option.

⁴ No production on Saturdays.

Production times / Data delivery

| Milling CoCr / titanium | Deadline | | | Shipment ² |
|--|-----------------------|--------|------------------|-----------------------|
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Crown / bridge / etc. up to 5 units | 4 p.m. | 2 p.m. | 11 a.m. | next working day |
| Crown / bridge / etc. from 6 units and in peak hours | 4 p.m. | 2 p.m. | | second working day |
| Custom abutments / implant-supported works | 2 p.m. | 2 p.m. | - | next working day |
| Milling Zirconia | Deadline | | | Shipment ² |
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Crown / bridge / etc. up to 5 units | 4 p.m. | 2 p.m. | 11 a.m. | next working day |
| Crown / bridge / etc. from 6 units and in peak hours | 4 p.m. | 2 p.m. | 11 a.m. | second working day |
| Zirconia custom shaded | 4 p.m. | 2 p.m. | - | second working day |
| Milling Glass / hybrid ceramics | Deadline | | | Shipment ² |
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Crown / bridge / etc. | 4 p.m. | 2 p.m. | 11 a.m. | next working day |
| Milling Plastics / wax | Deadline | | | Shipment ² |
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Crown / bridge / etc. | 4 p.m. | 2 p.m. | 11 a.m. | next working day |
| Partial framework PEEK | 4 p.m. | 3 p.m. | 11 a.m. | second working day |
| Splint | 4 p.m. | 2 p.m. | 11 a.m. | second working day |
| Services | Shipment ² | | | |
| Standby ³ | plus 1 working day | | | |
| OneDay ³ | same working day | | | |
| Express Service ³ milling technology | next working day | | | |

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² Standard delivery time; except peak / rush hours. In this case a later delivery may occur.

³ Please refer to the service overview of the product to find out whether the respective service is available as an option.

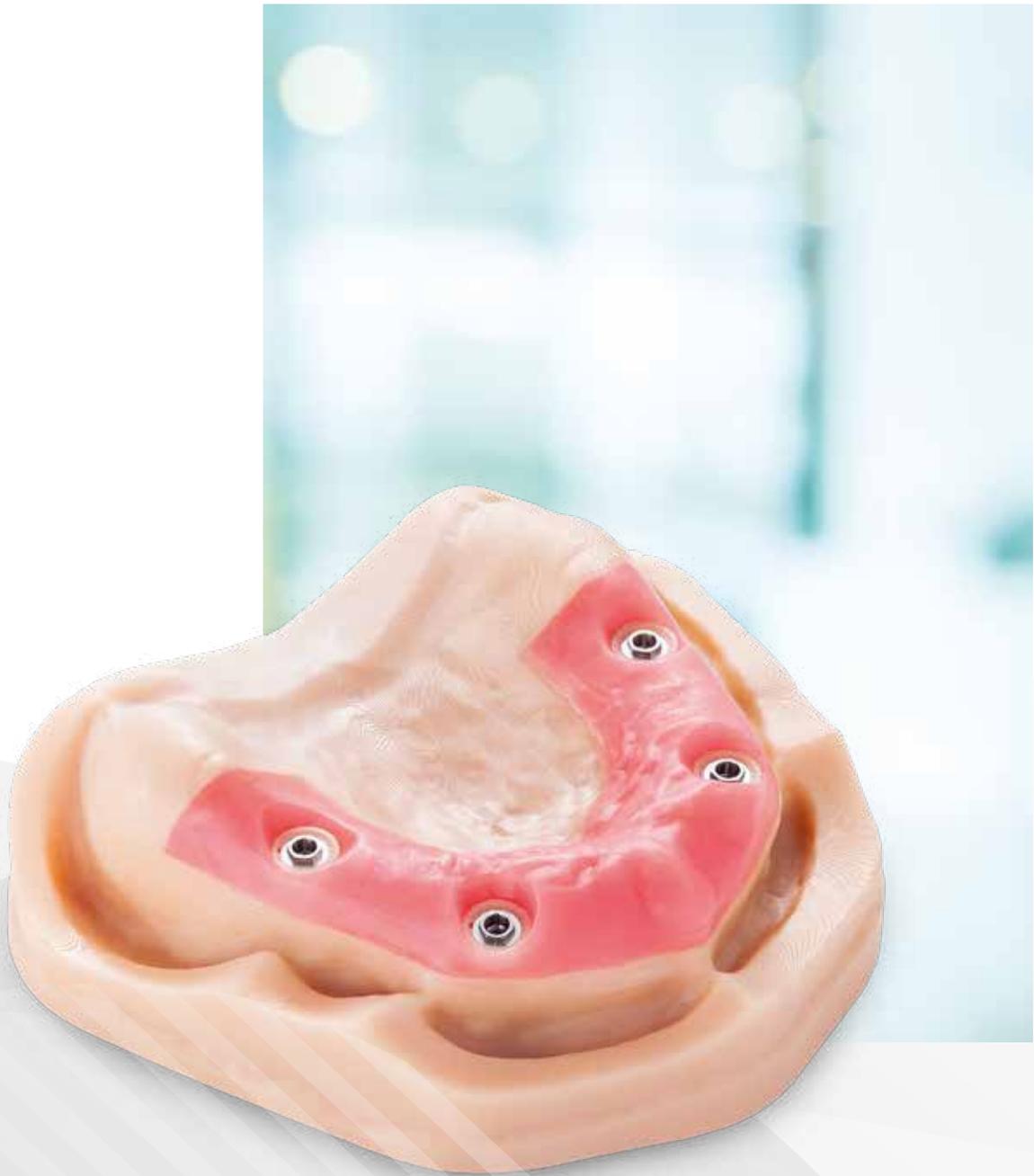
Production times / Data delivery

| 3D-printing | Deadline | | | Shipment ² |
|--|-----------------------|--------|------------------|-----------------------|
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Model / impression tray | 2 p.m. | 2 p.m. | - | next working day |
| Implant model | 2 p.m. | 2 p.m. | - | next working day |
| 3D-printing Casting 3D | Deadline | | | Shipment ² |
| | Mo. - Th. | Fr. | Sa. ¹ | |
| Crown / bridge / etc. | 2 p.m. | 2 p.m. | - | next working day |
| Partial framework (RPD) / tertiary structure | 2 p.m. | 2 p.m. | - | next working day |
| Services | Shipment ² | | | |
| Standby ³ | plus 1 working day | | | |
| Express Service ³ 3D-printing | next working day | | | |

¹ Only correct STL files will be produced, as there is no telephone customer service.

² Standard delivery time; except peak / rush hours. In this case a later delivery may occur.

³ Please refer to the service overview of the product to find out whether the respective service is available as an option.





SERVICE

Production times model delivery¹

| LaserMelting / Milling / 3D-Printing | Shipment ² |
|---|------------------------------|
| Crown / bridge / etc. up to 5 units | on the 2nd - 3rd working day |
| Crown / bridge / etc. from 6 units | on the 3rd - 4th working day |
| Custom abutments | on the 3rd working day |
| Partial framework (RPD) / tertiary structure File acceptance depends on production capacity. Please note: once reached, the delivery time will be longer. | on the 3rd working day |
| Band rings / arms (orthodontics) / retainer | on the 2nd - 3rd working day |
| Connecting element / appliance / frame / Lingual bow / TPA / retainer File acceptance depends on production capacity. Please note: once reached, the delivery time will be longer. | on the 2nd - 3rd working day |
| Splint | on the 2nd - 3rd working day |



Would you like deadline security?
Notify us your work by telephone and
you will receive a fixed shipment date.

¹ If the model arrives as scheduled, Monday to Friday by 10:00 a.m.

² Standard delivery time; except peak / rush hours. In this case a later delivery may occur.

Production times intraoral and model scan delivery ¹

| LaserMelting | Shipment ² |
|---|------------------------------|
| Crown / bridge / etc. | on the 2nd working day |
| Provisional abutment | on the 2nd working day |
| Partial framework (RPD) / tertiary structure File acceptance depends on production capacity. Please note: once reached, the delivery time will be longer. | on the 3rd working day |
| Band rings / arms / splint (orthodontics) | on the 2nd working day |
| Connecting element / appliance / frame / Lingual bow / TPA / retainer File acceptance depends on production capacity. Please note: once reached, the delivery time will be longer. | on the 3rd working day |
| Milling | Shipment ² |
| Crown / bridge / etc. up to 5 units | on the 2nd working day |
| Crown / bridge / etc. from 6 units and at peak times | on the 3rd working day |
| Custom abutments | on the 2nd working day |
| Zirconia custom shaded | on the 3rd working day |
| Partial framework (RPD) | on the 3rd working day |
| Splint | on the 3rd working day |
| 3D-printing | Shipment ² |
| Model / impression tray | on the 2nd working day |
| Implant model | on the 3rd working day |
| Implant model (supply different as CADdent abutment library) | on the 5th working day |
| 3D-printing Casting 3D | Shipment ² |
| Crown / bridge / etc. | on the 2nd working day |
| Partial framework (RPD) / tertiary structure | on the 2nd working day |

¹ If the model arrives as scheduled, Monday to Friday by 10:00 a.m. Only correct STL files will be produced, as there is no telephone customer service.

² Standard delivery time; except peak / rush hours. In this case a later delivery may occur.

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from technician to technician

W W W . C A D D E N T . E U