

# Production Times and Deadlines for sent Files

Data Records LaserMelting				
CoCr (NP)   Titanium	Deadlines			Despatch <sup>4</sup>
	Mon. - Thu.	Fri.	Sun. <sup>1</sup>	
Crown   Bridge   Herbst Design   Herbst Frame	6 pm	3 pm	4 pm	Next day <sup>3</sup>
Herbst Frame grinded, smoothed and polished	6 pm	3 pm	4 pm	On 3rd day <sup>3</sup>
Partial framework	4 pm	3 pm	-	On 3rd day <sup>3</sup>
Express-Service upper   lower jaw				Next day <sup>3</sup>
Crown   Bridge Degudent   Sirona   Etikon format	5 pm	2 pm	-	Next day <sup>3</sup>
Standby <sup>4</sup>				Plus 1 day <sup>3</sup>

Data Records Milling Technology				
CoCr   Titanium	Deadlines			Despatch <sup>5</sup>
	Mon. - Thu.	Fri.	Sat. <sup>2</sup>	
Single coping   crown   bridge up to 5 units	2 pm	2 pm	-	Next day <sup>3</sup>
6 units and to peak times	2 pm	2 pm	-	On 3rd day <sup>3</sup>
Standby <sup>4</sup>				Plus 1 day <sup>3</sup>
Up to 2 individual abutments	2 pm	2 pm	-	Next day <sup>3</sup>
More than 2 individual abutments	2 pm	2 pm	-	On 3rd day <sup>3</sup>

Zirconia	Deadlines			Despatch <sup>5</sup>
	Mon. - Thu.	Fri.	Sat. <sup>2</sup>	
Wieland   Katana™ bridge up to 5 units	4 pm	2 pm	11 am	Next day <sup>3</sup>
Prettau®   Prettau® Anterior® bridge up to 5 units	4 pm	2 pm	11 am	On 3rd day <sup>3</sup>
6 units and to peak times	4 pm	2 pm	11 am	Plus 1 day <sup>3</sup>
DeguDent	4 pm	2 pm	11 am	Next day <sup>3</sup>
Standby <sup>4</sup>				Plus 1 day <sup>3</sup>

e.max®   Triluxe   Lava™ Ultimate	Deadlines			Despatch <sup>4</sup>
	Mon. - Thu.	Fri.	Sat. <sup>2</sup>	
	4 pm	2 pm	11 am	Next day <sup>3</sup>

Plastics   Wax	Deadlines			Despatch <sup>4</sup>
	Mon. - Thu.	Fri.	Sat. <sup>2</sup>	
	4 pm	2 pm	11 am	Next day <sup>3</sup>

Splint milled	Deadlines			Despatch <sup>4</sup>
	Mon. - Thu.	Fri.	Sat. <sup>2</sup>	
	4 pm	2 pm	11 am	On 3rd day <sup>3</sup>

Data Records Intraoral-   Modellscan				
	Deadlines			Despatch <sup>4</sup>
	Mon. - Fri.			
All materials	10 am			Plus 1 day <sup>3</sup>

<sup>1</sup> We can produce correct STL files only as there is no telephonic customer service. Partial frameworks are also excluded from this kind of production.

<sup>2</sup> We can produce correct STL files only as there is no telephonic customer service.

<sup>3</sup> Day = working day | We also forward your orders on Saturdays.

<sup>4</sup> Standard delivery time, peak times excluded. During those periods, delivery can effect 1 day later. Current despatch times you will find on our homepage when uploading files.

## Terms of Payment

Term of credit: 10 days net

Grant us a direct debit authorization and you will receive 2% cash discount on the invoice amount. Debiting will be effected every 10th of the following month.

When achieving 4.000,00 € monthly net sales, we grant you a quantity discount of 5%. Vouchers and LaserMelting flat rate excluded.

## National and International Delivery Costs

Delivery foreign countries (= EU countries)

UPS Express - Delivery will be effected during the day. (on working days Mon. - Fri.)

5.95 €

## Production Time Abutments

### "Standard" Abutments in Titanium

When ordering until 2 pm by telephone, for  $\leq 2$  abutments, delivery will be effected on the next working day and  $\geq 3$  abutments on the 3<sup>rd</sup> working day.

### Provisional Abutments made of LaserMelting Titanium | CoCr (NP)

When ordering until 4 pm by telephone, delivery will be effected on the same working day.